

## Privacy policy of TSL-ESCHA GmbH

The following information provides a simple overview of what happens to your personal data when you visit our website. Personal data are any data by means of which you can be personally identified.

### Name and address of the data controller

The data controller within the meaning of the General Data Protection Regulation, other national data protection legislation of the Member States and other data protection regulations is:

#### TSL-ESCHA GmbH

TSL-ESCHA GmbH  
Elberfelder Str. 1  
58553 Halver, Germany

T +49 2353 66796-0  
F +49 2353 66796-799

[info@tsl-escha.com](mailto:info@tsl-escha.com)

### Data protection officer

You can contact the data protection officer for TSL-ESCHA GmbH as follows:

TSL-ESCHA GmbH

Elberfelder Str. 1  
D-58553 Halver, Germany  
Email: [tsl-datenschutz@tsl-escha.com](mailto:tsl-datenschutz@tsl-escha.com)

## I. General information about data processing

How do we collect your data?

On the one hand, your data is collected by you providing it to us. This may be data that you enter on a contact form, for example, that are passed on when business cards are exchanged or that are stored in the cloud.

Other data are automatically collected by our IT systems when you visit the website. These are mainly technical data (e.g. internet browser, operating system or time of access to the page). These data are collected automatically as soon as you open our website.

What do we use your data for?



Part of the data is collected to ensure that the website is provided without errors. Other data can be used to analyze your user behavior or to provide cloud services.

What rights do you have regarding your data?

You have the right to receive information free of charge about the origin, recipient and purpose of your stored personal data at any time. You also have the right to demand rectification, blocking or erasure of those data. You can contact us at any time at the address given above or in the imprint with regard to this and other questions about data protection. Furthermore, you have the right to lodge a complaint with the competent supervisory authority.

### **1. Scope of the processing of personal data**

As a matter of principle, we process personal data of our users only to the extent necessary to provide a functional website, our content and services. Processing of personal data of our users usually only takes place with the consent of the user. An exception is made in those cases where prior consent cannot be obtained for practical reasons and processing of the data is permitted by law.

### **2. Legal basis for processing of personal data**

Insofar as we obtain the consent of the data subject for the processing of personal data, Art. 6(1) point (a) of the EU General Data Protection Regulation (GDPR) serves as the legal basis for processing of personal data.

For processing of personal data necessary for the performance of a contract to which the data subject is a party, Art. 6(1) point (b) serves as the legal basis. This also applies to processing required to take steps prior to entering into a contract.

Insofar as the processing of personal data is necessary to fulfil a legal obligation to which our company is subject, Art. 6(1) point (c) GDPR serves as the legal basis.

If the processing is necessary to safeguard a legitimate interest of our company or of a third party and if the interests, fundamental rights and freedoms of the data subject do not outweigh the former interest, Art. 6(1) point (f) GDPR serves as the legal basis for such processing.

### **3. Data erasure and duration of storage**

The personal data of data subjects are erased or blocked as soon as the purpose of the storage no longer applies. Furthermore, storage may be carried out if this is stipulated by European or national legislation in EU ordinances, laws or other regulations to which the controller is subject. The data are also blocked or erased when a storage period prescribed by the above provisions expires, unless there is a need for further storage of the data in order to conclude or fulfil a contract.



#### **4. Processing of personal data of customers**

As far as customers are concerned, the following personal data of the natural contact persons are regularly processed by us exclusively for business purposes:

- (1) Surname
- (2) First name
- (3) Company address
- (4) Billing address
- (5) Delivery address
- (6) Telephone number
- (7) Fax number (optional)
- (8) Cell phone number (optional)
- (9) Email address
- (10) Business bank account (only for refunds)

All information is necessary for establishing contact and proper processing of offers and orders. The legal basis is Art. 6(1) point (b) GDPR.

Transfer to third parties takes place only in connection with documents such as invoices and, if applicable, delivery notes which are sent to the tax office for examination by our auditor. These generally do not contain any personal data, apart from the company name (in the case of individual companies). However, it is possible that first names and surnames of contact persons or company owners may be included in these documents.

Transfer to third countries does not take place.

This master data are stored in our IT systems as long as the business relationship exists and legal legitimation requires it. Customer data are erased after the legal retention period resulting from the respective data use. Should a data subject request erasure or blocking, their data will be blocked immediately and erased on expiry of a statutory retention period. If there are no reasons for storage, the data are erased.

#### **5. Processing of personal data of suppliers**

As far as suppliers are concerned, the following personal data of the natural contact persons are regularly processed by us exclusively for business purposes:

- (1) Surname
- (2) First name
- (3) Company address
- (4) Billing address
- (5) Delivery address
- (6) Telephone number
- (7) Fax number (optional)



- (8) Cell phone number (optional)
- (9) Email address
- (10) Business bank account

All information is necessary for establishing contact and proper processing of offers and orders. The legal basis is Art. 6(1) point (b) GDPR.

Transfer to third parties takes place only in connection with documents such as invoices and, if applicable, delivery notes which are sent to the tax office for examination by our auditor. These generally do not contain any personal data, apart from the company name (in the case of individual companies). However, it is possible that first names and surnames of contact persons or company owners may be included in these documents.

Transfer to third countries does not take place.

This master data are stored in our IT systems as long as the business relationship exists and legal legitimation requires it. Supplier data are erased after the legal retention period resulting from the respective data use. Should a data subject request erasure or blocking, their data will be blocked immediately and erased on expiry of a statutory retention period. If there are no reasons for storage, the data are erased.

## **II. Provision of the website and creation of log files**

### **1. Hosting and content delivery networks (CDN)**

#### External hosting

This website is hosted by an external service provider (host). The personal data collected on this website are stored on the host's servers. This may include, but is not limited to, IP addresses, contact requests, meta and communication data, contract data, contact details, names, website access and other data generated via a website.

The host is used for the purpose of fulfilling the contract with our prospective and existing customers (Art. 6(1) point (b) GDPR) and in the interest of secure, fast and efficient provision of our website by a professional provider (Art. 6(1) point (f) GDPR).

Our host only processes your data to the extent necessary to fulfil its performance obligations and follows our instructions with regard to this data.

We use the following host:

Hetzner Online GmbH  
Industriestr. 25  
91710 Gunzenhausen  
Germany



Conclusion of an agreement for commissioned data processing

In order to guarantee data protection compliant processing, we have concluded an agreement for commissioned data processing with our host.

## **2. Legal basis for data processing**

The legal basis for the temporary storage of data and log files is Art. 6(1) point (f) GDPR.

## **3. Purpose of data processing**

Temporary storage of the IP address by the system is necessary to enable the website to be delivered to the user's computer. For this purpose, the user's IP address must remain stored for the duration of the session.

Storage in log files is carried out to ensure the functionality of the website. We also use the data to optimize the website and to ensure the security of our information technology systems. Evaluation of the data for marketing purposes does not take place in this context.

These purposes also include our legitimate interest in data processing in accordance with Art. 6(1) point (f) GDPR.

## **4. Duration of storage**

The data are erased as soon as they are no longer needed for the purpose for which they were collected. In the case of the collection of data for the provision of the website, this happens when the respective session is ended.

Storage beyond this is possible. In this case, the IP addresses of the users are erased or pseudonymized so that assignment to the client accessing the website is no longer possible.

## **5. Possibility of objection and removal**

Collection of data for the provision of the website and storage of those data in log files is essential for the operation of the website. There is therefore no possibility of objection on the part of the user.

# **III. Use of cookies**

## **1. Description and scope of data processing**

Our website uses cookies. Cookies are text files that are stored in or by the internet browser on the user's computer system. When a user accesses a website, a cookie may be stored in the user's operating



system. This cookie contains a characteristic string of characters that allows the browser to be identified uniquely when they return to the website.

We use cookies to make our website more user-friendly. Some elements of our website require that the accessing browser can be identified even after a change of site.

The following data are stored and transmitted in the cookies:

Cookie name	Function	Valid until
_gat_gtag_UA_36792153_2	Cookie from Google for website analysis. Generates statistical data about how the visitor uses the website.	1 minute
_ga	Registers a unique ID that is used to generate statistical data about how the visitor uses the website.	2 years
_gid	Registers a unique ID that is used to generate statistical data about how the visitor uses the website.	24 hours
_icl_visitor_lang_js	Saves the redirected language.	24 hours
borlabs cookie	Saves the cookie preferences of the visitor.	1 year
wpml_browser_redirect_test	Checks if cookies are enabled.	End of session

The user data collected in this way are pseudonymized by technical measures. It is therefore no longer possible to assign the data to the user accessing the site. The data are not stored together with other personal data of users.

When accessing our website, users are informed by an information banner about the use of cookies for analytical purposes and are referred to this privacy policy. In this context, there is also a reference to the fact that storage of cookies can be prevented in the browser settings.

Further information on the analytical tools we use can be found in the following explanations and links:

#### Google Analytics:

This website uses Google Analytics, a web analysis service of Google Inc ("Google"). Google Analytics uses so-called "cookies", text files which are stored on your computer and which enable analysis of your use of the website. The information generated by the cookie about your use of this website is usually transferred to a Google server in the USA and stored there. However, in the event that IP anonymization is activated on this website, your IP address will be truncated by Google within Member States of the European Union or in other states which are party to the Agreement on the European Economic Area. Only in exceptional cases is the full IP address transferred to a Google server in the USA and truncated



there. On behalf of the operator of this website, Google uses this information to evaluate your use of the website, to compile reports on website activities and to provide further services to the website operator in connection with the use of the website and the internet. The IP address transmitted by your browser within the framework of Google Analytics is not merged with other data from Google. You may refuse to accept cookies by selecting the appropriate settings in your browser, but please note that if you do this you may not be able to use all the functions of this website to their full extent. You can also prevent the collection of data generated by the cookie and related to your use of the website (including your IP address) by Google and processing of those data by Google by downloading and installing the browser plugin available at the following link <http://tools.google.com/dlpage/gaoptout?hl=de>

## **2. Legal basis for data processing**

The legal basis for processing of personal data using cookies is Art. 6(1) point (f) GDPR.

The legal basis for processing of personal data using cookies for analytical purposes is Art. 6(1) point (a) GDPR if the user has given consent to do so.

## **3. Purpose of data processing**

The purpose of using technically essential cookies is to simplify the use of websites for users. Some functions of our website cannot be offered without the use of cookies. For these it is necessary for the browser to be recognized even after a change of site.

We require cookies for the following applications:

- (1) Application of language settings
- (2) Remembering search terms
- (3) Product comparison
- (4) Website navigation
- (5) Tracking tools – to optimize the user experience
- (6) Ensuring technical functionality of the website.

The user data collected by technically essential cookies is not used to create user profiles.

The analytical cookies are used for the purpose of improving the quality of our website and its contents. Through the analytical cookies we learn how the website is used and can thus continuously optimize what we offer.

These purposes also include our legitimate interest in processing personal data in accordance with Art. 6(1) point (f) GDPR.



#### **4. Duration of storage, possibility of objection and removal**

Cookies are stored on the user's computer and are transmitted by it to our site. You as a user therefore also have full control over the use of cookies. By changing the settings in your internet browser, you can deactivate or restrict the transmission of cookies. Cookies already stored can be deleted at any time. This can also be done automatically. If cookies are deactivated for our website, it is possible that not all functions of the website can be used to their full extent.

### **IV. Social Media**

#### **1. Description and scope of data processing**

As a company, we maintain profiles used for business purposes on various social media platforms. Within the scope of this use, statistical data are collected by the platform operators and made available to us in the form of an evaluation. Through our company's own user profiles, we also have access to various personal data of visitors to our social media pages, but we do not store these.

These may be:

- (1) User name; surname, first name
- (2) Professional title
- (3) Employer, sector
- (4) Profile picture

As the operator of the profile, we are to be regarded as the joint controller in accordance with Art. 26 GDPR, along with the operators of the social media platforms, as we are involved in deciding on the purpose of data processing.

Your personal data are also processed by the social media platforms themselves. This processing is governed by the respective general terms and conditions of the social media platform and their respective privacy policies. As a company, we have only limited influence over this processing of data.

If you do not wish to use a social media platform, you can, of course, also contact us via our website.

The links below will take you to further information on data processing by the social media platforms, if you wish to access it.

- Facebook: <https://www.facebook.com/privacy/explanation>
- LinkedIn: <https://www.linkedin.com/legal/privacy-policy>
- YouTube: <https://policies.google.com/privacy?hl=de&gl=de>
- Xing and Kununu: <https://privacy.xing.com/de/datenschutzerklaerung>

#### **2. Legal basis of data processing**

The data processing is based on an overriding legitimate interest of our company within the meaning of Art. 6(1) point (f) GDPR.





### **3. Purpose**

We use social media platforms to provide information about our company and the products we offer. The platforms offer us the opportunity to gain insight into the impressions you, as interested parties and/or customers, have gained of our presence on the market and thus to improve ourselves and our products continuously.

Furthermore, the platforms provide a fast communication option, through which you can address your questions to us and we can respond immediately.

## **V. Newsletter**

### **1. Description and scope of data processing**

On our website there is the option to subscribe to a free newsletter. When registering for the newsletter, the data from the input screen are transmitted to us. These are:

- (1) Form of address
- (2) First name
- (3) Surname
- (4) Email address

In addition, the following data are collected during registration:

- (1) IP address of the accessing computer
- (2) Date and time of registration
- (3) Country
- (4) Language

Your consent to process the data is obtained during the registration process and reference is made to this privacy policy.

The data collected for data processing for distribution of newsletters is not passed on to third parties. The data are used exclusively for distribution of the newsletter.

### **2. Legal basis for data processing**

The legal basis for the processing of data after registration for the newsletter by the user is Art. 6(1) point

(a) GDPR, if the user has given consent.

### **3. Purpose of data processing**

Collection of the user's email address is used to send out the newsletter.



Collection of other personal data during the registration process serves to prevent misuse of the services or the email address used.

#### **4. Duration of storage**

The data are erased as soon as they are no longer needed for the purpose for which they were collected, unless we are entitled or obliged to store the data on the basis of other legal obligations (e.g. existing supply relationships). The user's email address is therefore stored as long as the subscription to the newsletter is active.

All other personal data collected during the registration process are deleted together with the email address.

#### **5. Possibility of objection and removal**

The subscription to the newsletter can be cancelled by the user at any time. There is a corresponding link to do this in every newsletter.

This also facilitates withdrawal of consent to store personal data collected during the registration process.

### **VI. Contact form, email contact**

#### **1. Description and scope of data processing**

On our website there are contact forms which can be used for electronic contact. If a user takes advantage of this option, the data entered on the input screen are transmitted to us and stored. These data can be:

- (1) Form of address
- (2) First name
- (3) Surname
- (4) Company (Optional)
- (5) Street, building number
- (6) Country
- (7) Zip code
- (8) City
- (9) Telephone number (optional)
- (10) Fax number (optional)
- (11) Cell phone number (optional)
- (12) Email address
- (13) Your message

At the time the message is sent, the following data are also stored:

- (1) Date and time of registration



Your consent to process the data is obtained during the submission process and reference is made to this privacy policy.

Alternatively, it is possible to contact us via the email address provided. In this case the personal data of the user transmitted with the email are stored.

Data are not transferred to third parties in this context. The data are used exclusively for processing the conversation.

If you do not want this website to place a cookie on your browser and track your activities, you can leave the website or browse the website in the privacy mode of your web browser. To learn how to use the privacy mode, please read the following links according to the browser you are using.

- InPrivate mode in Microsoft Edge
- Incognito mode in Google Chrome
- Private browsing mode in Mozilla FireFox
- Private browsing mode in Apple Safari

## **2. Legal basis for data processing**

The legal basis for processing the data is Art. 6(1) point (a), if the user has given consent.

The legal basis for processing data transmitted in the course of sending an email is Art. 6(1) point (f) GDPR. If the purpose of the email contact is conclusion of a contract, an additional legal basis for processing is Art. 6(1) point (b) GDPR.

## **3. Purpose of data processing**

Processing of the personal data from the input screen serves only to handle the communication. In the case of email contact, this is also the necessary legitimate interest in processing the data.

The other personal data processed during the submission process serve to prevent misuse of the forms and to ensure the security of our information technology systems.

## **4. Duration of storage**

The data are erased as soon as they are no longer needed for the purpose for which they were collected. For the personal data from the input screens for the forms and those sent by email, this is the case when the respective conversation with the user has ended. The conversation ends when it is clear from the circumstances that the matter in question has been finally clarified.



## **5. Possibility of objection and removal**

The user has the option to withdraw consent to the processing of personal data at any time. If the user contacts us by email, he can object to the storage of his personal data at any time. In such a case the conversation cannot continue.

All personal data stored in the course of the communication are deleted in this case.

## **VII. Making contact by exchanging business cards**

### **1. Description and scope of data processing**

There is the possibility of establishing contact by handing over a business card. The data contained on the business card are processed by us. The following data are processed:

- (1) Form of address
- (2) Title (optional)
- (3) First name
- (4) Surname
- (5) Email address
- (6) Company (optional)
- (7) Job title (optional)
- (8) Address
- (9) Country
- (10) Telephone number (optional)
- (11) Fax number (optional)
- (12) Cell phone number (optional)

Contact is established via the data provided.

If the business card is handed over in a country other than the home country of the customer or prospective customer, the data are also passed on to the respective sales partners and processed where the customer or prospective customer is located.

### **2. Legal basis for data processing**

The legal basis for processing the data when business cards are handed over by customers or prospective customers is Art. 6(1) point (f) GDPR.

### **3. Purpose of data processing**

The collection of data of the customer or prospective customer serves the purpose of establishing contact.



#### **4. Duration of storage**

The data are erased as soon as they are no longer needed for the purpose for which they were collected, unless we are entitled or obliged to store the data on the basis of other legal obligations (e.g. existing supply relationships).

### **IX. Rights of the data subject**

If your personal data are processed, you are the data subject within the meaning of the GDPR and you have the following rights in relation to the controller:

#### **1. Right to information**

You can request confirmation from the data controller as to whether personal data concerning you is being processed by us.

In the event of such processing, you may request the following information from the data controller:

- (1) the purposes for which the personal data are processed;
- (2) the categories of personal data processed;
- (3) the recipients or categories of recipients to whom the personal data concerning you have been or will be disclosed;
- (4) the planned duration of storage of personal data concerning you or, if it is not possible to give specific details, criteria for determining the duration of storage;
- (5) the existence of a right of rectification or erasure of personal data relating to you, a right to have the processing limited by the data controller and a right to object to such processing;
- (6) the existence of a right to lodge a complaint with a supervisory authority;
- (7) all available information about the origin of the data, if the personal data are not collected from the data subject;
- (8) the existence of automated decision making, including profiling, in accordance with Art. 22(1) and (4) GDPR and, at least in these cases, meaningful information about the logic involved and the scope and intended effects of such processing for the data subject.

You have the right to request information as to whether personal data concerning you is transferred to a third country or to an international organization. In this context, you may request to be informed of the appropriate guarantees pursuant to Art. 46 GDPR in connection with the transfer.



## **2. Right to rectification**

You have the right to ask the data controller to rectify and/or complete the data if the personal data processed about you is incorrect or incomplete. The data controller must make the correction without delay.

## **3. Right to restrict processing**

Under the following conditions, you may request the restriction of processing of personal data concerning you:

- (1) if you dispute the accuracy of the personal data concerning you, for a period of time which enables the data controller to verify the accuracy of the personal data;
- (2) the processing is unlawful and you object to the erasure of the personal data and request instead restriction of the use of the personal data;
- (3) the controller no longer needs the personal data for the purposes of processing, but you need it for the purpose of exercising or defending legal claims; or
- (4) if you have lodged an objection to the processing in accordance with Art. 21(1) GDPR and it has not yet been established whether the legitimate grounds given by the controller outweigh your grounds.

Where the processing of personal data concerning you has been restricted, such data may be processed, with the exception of storage, only with your consent or for the purpose of pursuing, exercising or defending legal claims or protecting the rights of another natural or legal person or on grounds of an important public interest of the Union or of a Member State.

If the restriction on processing has been imposed in accordance with the above conditions, you will be informed by the controller before the restriction is lifted.

## **4. Right to erasure**

### **a) Obligation to erase data**

You may request the controller to erase the personal data concerning you immediately and the controller is obliged to erase such data immediately if one of the following reasons applies:

- (1) The personal data concerning you are no longer needed for the purposes for which they were collected or otherwise processed.
- (2) You revoke your consent on which the processing was based pursuant to Art. 6(1) point (a) or Art. 9(2) point (a) GDPR and there is no other legal basis for the processing.



(3) You lodge an objection to the processing pursuant to Art. 21(1) GDPR and there are no legitimate grounds for processing that take precedence, or you lodge an objection to the processing pursuant to Art. 21(2) GDPR.

(4) Personal data concerning you have been processed unlawfully.

5. The erasure of personal data concerning you is necessary to comply with a legal obligation under Union law or the law of the Member States to which the controller is subject.

(6) The personal data concerning you have been collected in relation to information society services offered in accordance with Art. 8(1) GDPR.

#### b) Information to third parties

If the controller has made public the personal data concerning you and is obliged to erase them pursuant to Art. 17(1) GDPR, they must take reasonable measures, including technical measures, taking into account the available technology and the implementation costs, to inform data controllers who process the personal data that you, as a data subject, have requested the erasure of all links to these personal data or copies or replications of these personal data.

#### (c) Exceptions

The right to erasure does not exist insofar as the processing is necessary

(1) to exercise the right to freedom of expression and information;

(2) to comply with a legal obligation to which the processing is subject under Union law or the law of Member States to which the controller is subject or in order to perform a task carried out in the public interest or in the exercise of official authority vested in the controller;

(3) for reasons of public interest in the field of public health pursuant to Art. 9(2) points (h) and (i) and Art. 9(3) GDPR;

(4) for archival, scientific or historical research purposes in the public interest or for statistical purposes pursuant to Art. 89(1) GDPR, insofar as the right referred to in point (a) is likely to render impossible or seriously prejudice attainment of the objectives of such processing, or

(5) to assert, exercise or defend legal claims.

## 5. Right to information

If you have asserted the right to rectify, erase or limit the processing vis-à-vis the controller, the controller is obliged to notify all recipients to whom the personal data concerning you have been disclosed of this



rectification, erasure or limitation of processing, unless this proves impossible or involves disproportionate effort.

You have the right to be informed of these recipients by the controller.

## **6. Right to data portability**

You have the right to receive the personal data concerning you that you have provided to the data controller in a structured, commonly used and machine-readable format. Furthermore, you have the right to have this data communicated to another controller without interference from the controller to whom the personal data has been made available, provided that

(1) the processing is based on consent pursuant to Art. 6(1) point (a) GDPR or Art. 9(2) point (a) GDPR or on a contract pursuant to Art. 6(1) point (b) GDPR and

(2) the processing is carried out by means of automated procedures.

In exercising this right, you also have the right to have the personal data concerning you transferred directly from one controller to another, as far as this is technically feasible. The freedoms and rights of other persons may not be adversely affected by this.

The right to data portability does not apply to processing of personal data which is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

## **7. Right to object**

You have the right to object at any time, for reasons arising from your particular situation, to the processing of personal data concerning you which is carried out pursuant to Art. 6(1) point (e) or (f) GDPR; this also applies to profiling based on these provisions.

The controller will no longer process the personal data concerning you, unless they can demonstrate compelling reasons for processing which are justified on grounds of protection of your interests, rights and freedoms, or if the processing serves to assert, exercise or defend legal claims.

If the personal data concerning you are processed for the purpose of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing, including profiling, insofar as it relates to such direct marketing.

If you object to processing for direct marketing purposes, the personal data concerning you will no longer be processed for these purposes.





You may exercise your right of objection in connection with the use of information society services, notwithstanding Directive 2002/58/EC, by means of automated procedures involving technical specifications.

#### **8. Right to withdraw consent under data protection law**

You have the right to revoke your consent under data protection law at any time. Withdrawal of consent does not affect the lawfulness of the processing carried out on the basis of the consent before that withdrawal.

#### **9. Automated individual decision-making including profiling**

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you. This does not apply if the decision

(1) is necessary for the conclusion or performance of a contract between you and the controller;

(2) is authorized by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests;

(3) is taken with your express consent.

However, these decisions may not be based on special categories of personal data pursuant to Art. 9(1) GDPR, unless Art. 9(2) point (a) or (g) applies and appropriate measures have been taken to protect your rights and freedoms and legitimate interests.

With regard to the cases referred to in (1) and (3), the controller must take appropriate measures to safeguard your rights and freedoms and your legitimate interests, which include at least the right to obtain human intervention on the part of the controller, to express his or her point of view and to contest the decision.

#### **10. Right to lodge a complaint with a supervisory authority**

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State in which you are resident, of your place of work or of the alleged infringement, if you consider that the processing of personal data concerning you is in breach of the GDPR.

The supervisory authority with which the complaint has been lodged must inform the complainant of the progress and outcome of the complaint, including the possibility of a judicial remedy under Art. 78 GDPR.



**Note: This is a translation of the German privacy policy of TSL-ESCHA. In case of discrepancies, the German original version is valid.**

